

The 4* family owned and managed Westport Plaza and Castlecourt Hotel Resort are now inviting applications for the role of Spa Manager to join our innovative and standards driven team.

The Spa Manager will oversee the operations in the spa ensuring an excellent guest experience with genuine friendly service is delivered every time. The ideal candidate will have exceptional customer service and team leadership skills to successfully run the team. CIBTAC, ITEC or CIDESCO qualifications are desirable.

Responsibilities & Duties

- Oversee Spa operations to ensure the highest quality service and standards and help us deliver an excellent guest experience
- Ensure all health & safety requirements are complied with at all times
- Responsibility for the financial returns of the Spa and growing the business forward
- Management of a team of highly trained Spa therapists and attendants
- To ensure all of the Spa are cared for and kept in excellent conditions at all times

Our Values

- We go above and beyond to deliver a great guest experience
- We develop our talent and value employee engagement
- We embrace flexibility and work/life balance
- Our culture supports dignity and respect at work

In return we offer our team:

- Competitive Salary
- Excellent career progression within the hotel Group
- Funded accredited training programmes
- In-house training provided by qualified professionals
- Employee Assistance Programme and Wellbeing Supports
- Free leisure centre membership
- Staff and family discounts
- Employee Recognition Awards
- Free meals on duty
- Refer a friend scheme
- Bike to Work Scheme